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6.2 MAURITAS Management System

6.2.1 MAURITAS Quality Policy in **Annex E**, signed by the Director, is an evidence of MAURITAS' commitment to quality and to comply with the requirements of ISO/IEC 17011 that leads to the continuous improvement of the management system.

6.2.2 The quality manual and associated procedures are accessible to all MAURITAS technical staff and staff of the MAURITAS registry via the MAURITAS website or via the copy hardcopies in the respective files. The original signed hardcopy of the quality manual and associated procedures are kept by the Quality Manager. A copy of the original hardcopy is kept in the respective file in the registry.

6.2.3 All MAURITAS staff are required to familiarise themselves with the relevant documented management system and to implement it at all times.

6.2.4 At the start of every financial year in July, we set out performance indicators and targets and review same during the management review meetings. Some of the performance indicators set by MAURITAS could include but not limited to:

- maintaining the number of assessments to be carried out
- ensuring assessments are carried out within specified timelines
- ensuring accreditation reports are submitted to the Accreditation Committee for decision making
- ensuring internal audits are carried out as scheduled in the Internal Audit Plan
- ensuring implemented corrective actions are submitted within deadline

Measurable values of performance indicators are assigned at the start of every financial year and are indicated in **Annex H**.

6.2.5 The designated Quality Manager is responsible for ensuring that the policies and processes needed for the management system are established, implemented, monitored and maintained. The Quality Manager also reports to the Director on the performance of the management system and the need to improve it.

Appendix A: Amendment Table

SN	Section	Amendment