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ANNEX E: QUALITY POLICY STATEMENT

Quality Policy Mauritius Accreditation Service (MAURITAS)

We are the national accreditation body of Mauritius and have been established as a government department to provide a national, unified service for the accreditation of conformity assessment bodies such as calibration and testing laboratories, inspection bodies and certification bodies.

Our Management System is made up of policies and procedures based on the requirements of *ISO//IEC 17011 Conformity assessment – Requirements for accreditation bodies accrediting conformity assessment bodies* and any additional requirements laid out by the International Laboratory Accreditation Cooperation (ILAC), the International Accreditation Forum (IAF), the African Accreditation Cooperation (AFRAC) and the Southern African Development Community Cooperation in Accreditation (SADCA). We commit to maintain and promote our signatory status to the Multilateral Mutual Recognition Arrangements (MRAs) of the ILAC, IAF, AFRAC and SADCA.

We target to offer services that will be directly beneficial to users of conformity assessment and to Mauritian enterprises in particular, in enhancing the competitiveness of their goods and services both on the national and international market.

All the needs of our stakeholders are channelled to MAURITAS through the MAURITAS Advisory Council.

We ensure, through all our staff that the services are constantly of the highest quality and benefit all our clients without discrimination. In addition, MAURITAS undertakes to show transparency, competence and independence in the delivery of its services.

All members of the MAURITAS staff, of the MAURITAS Advisory Council, of the Accreditation Committee, of the Technical Advisory Committees, assessors and technical experts shall be familiar with the policies and relevant procedures in this manual.

All members of MAURITAS undergo an induction training on the MAURITAS management system. By signing their job description, MAURITAS staff members agree to implement the policies and procedures developed. MAURITAS maintains its management system through the annual internal audits and management review.

The Director of MAURITAS has the responsibility to implement the MAURITAS quality policy and objectives. Performance Indicators with Measurable targets are defined annually in our line budget and internally.

Date: 10 May 2019

**Robin Neeren GOPEE
Director, MAURITAS**