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ANNEX E: QUALITY POLICY STATEMENT

Quality Policy Mauritius Accreditation Service (MAURITAS)

We are the national Accreditation Body of Mauritius and have been established as a government department to provide a national, unified service for the accreditation of Conformity Assessment Bodies (CABs) such as Calibration and Testing laboratories, Inspection Bodies and Certification Bodies.

Our Management System is made up of policies and procedures which are based on the requirements of *ISO//IEC 17011 Conformity assessment – Requirements for accreditation bodies accrediting conformity assessment bodies* and to any additional requirements laid out by the International Laboratory Accreditation Cooperation (ILAC), the International Accreditation Forum (IAF), the African Accreditation Cooperation (AFRAC) and the Southern African Development Community Cooperation in Accreditation (SADCA). We commit to maintain and promote our signatory status to the Multilateral Mutual Recognition Arrangements (MRAs) of the ILAC, IAF, AFRAC and SADCA.

We target to offer accreditation services that will be directly beneficial to the users of conformity assessment activities and to Mauritian enterprises in particular, in enhancing the competitiveness of their goods and services both on the national and international market.

All the needs of our stakeholders are channelled to MAURITAS through the MAURITAS Advisory Council.

We ensure, through all our staff, that our services are constantly of the highest quality and of benefits to all our clients without discrimination. In addition, MAURITAS undertakes to show transparency, competence and independence in the delivery of its services.

All MAURITAS staff including the MAURITAS Advisory Council, of the Accreditation Committee, of the Technical Advisory Committees, assessors and technical experts are required to familiarise themselves with the relevant policies and procedures of the MAURITAS management system.

All MAURITAS staff undergo an induction training on the MAURITAS management system. By signing their job description, MAURITAS staff agree to implement the policies and procedures developed. MAURITAS maintains the suitability of its management system through the annual internal audits and management reviews.

The Director has the responsibility to implement the MAURITAS quality policy and objectives. Performance Indicators with Measurable Targets are defined annually in our line budget and internally.

Date: 05 May 2021

Robin Neeren GOPEE
Director, MAURITAS