

Table of Contents

6.2	Our Management System.....	2
-----	----------------------------	---

UNCONTROLLED COPY

6.2 Our Management System

6.2.1 Our Quality Policy in **Annex E**, signed by the Director, is an evidence of our commitment to quality and to comply with the requirements of ISO/IEC 17011 that leads to the continuous improvement of the management system.

6.2.2 The quality manual and associated procedures are accessible to all MAURITAS technical and staff of the MAURITAS registry. Besides the hard copies distributed to top management of MAURITAS according to the distribution list, soft copies in pdf version are provided to all technical staff. The staff of MAURITAS registry have access to hard copies in the respective files and relevant soft copies.

6.2.3 All MAURITAS staff are required to familiarise themselves with the relevant documented management system and to implement it at all times.

6.2.4 At the start of every financial year in July, we set out performance indicators and targets and review same during the management review meetings. Some of the performance indicators set by MAURITAS could include but not limited to:

- number of assessments carried out
- number of conclaves carried out for assessors
- number of new accreditations granted

- time between clearance of all non-conformities and accreditation decision.

Measurable values of performance indicators are assigned at the start of every financial year and are indicated in **Annex H**.

6.2.5 The designated Quality Manager is responsible for ensuring that the policies and processes needed for the management system are established, implemented, monitored and maintained. The Quality Manager also reports to the Director on the performance of the management system and the need to improve it.